

GURUKUL EDUCATIONAL AND RESEARCH INSTITUTE

DIPLOMA IN COMMUNITY HEALTH WORKER

Subject and Syllabus



2022-23

Syllabus

DIPLOMA IN COMMUNITY HEALTH WORKER

DURATION:- 1 YEAR

468 COMMUNITY HEALTH WORKER (CHW)

1. Understand the complex role of a CHW
2. Identify roles of a CHW
3. Identify appropriate boundaries for the CHW

469 COMMUNITY OUTREACH AND ENGAGEMENT

1. Define “community outreach”
2. Learn why community outreach is an essential part of delivering services
3. Identifying and getting to know your target community
4. Why your personal experiences can be helpful with outreach
5. Learning what the various barriers to outreach and strategies to overcome barriers to outreach
6. Learn the basics of effective communication
7. How to use social media and marketing for outreach
8. Partnering with other community groups to increase outreach and access
9. Coming up with an outreach plan

470 COMMUNICATION SKILLS

1. Define the importance of communication with clients and team members
2. Describe the main methods of communication
3. Improve written, verbal and non-verbal communication skills
4. Use the principles of plain language to improve interactions with patients, clients and other healthcare providers
5. Use a readability checklist to guide development of better written materials
6. Describe additional ways to communicate health information beyond the written word
7. Overcome common barriers to ensure effective communication
8. Understand the challenges related to cross-cultural communication
9. Apply strategies to address cross-cultural communication barrier

471 SOCIAL DETERMINANTS OF HEALTH AND DISPARITIES

1. Demonstrate understanding of key data points of racial and ethnic health disparities that impact the care that patients receive
2. Describe how the social determinants of health impact the overall health status of underserved communities
3. Explain the relevance of health disparities and social determinants for patient navigation through case studies

472 ORGANIZATION SKILLS

1. Identify the reasons why good organizational skills are essential to the role of the Community Health Worker
2. Prioritize activities in relationship to patient care and competing demands

3. Identify the organizational tools and procedures required by an organization
4. Develop weekly work plans

473 DOCUMENTATION SKILLS

1. Identify the reasons why effective documentation is essential to the role of CHW
2. Identify the documentation requirements expected of CHW at their organization
3. Use appropriate techniques to document patient encounters

